



**Redfern
Legal
Centre**

Position Description

Community Engagement Worker - Financial Abuse Service

Sydney based

12-month contract, full time or part time

Supervision: Managing Solicitor. Financial Abuse Service

Redfern Legal Centre has an exciting new role for a community engagement worker to join the Financial Abuse Service – to work with our fantastic FAS team and with a range of external stakeholders to develop and deliver our community engagement strategy.

1. Redfern Legal Centre

Redfern Legal Centre is a non-profit community legal centre that promotes social justice and creates change. We provide free legal advice, legal services and education to people experiencing disadvantage in New South Wales. We drive innovation and change through policy and law reform work to address inequalities in the legal system, policies and social practices that cause disadvantage.

We provide effective and integrated free legal services that are client focussed, collaborative, non-discriminatory and responsive to changing community needs - to our local community as well as state-wide. Our specialist legal services focus on tenancy, credit, debt and consumer law, financial abuse, employment law, international students, First Nations justice, police accountability, and provide outreach services including through our health justice partnership.

2. Position Overview

Redfern Legal Centre's Financial Abuse Service (FAS) is a statewide service that provides trauma informed expertise to family violence victim survivors who have experienced financial abuse. FAS is a multidisciplinary holistic service offering free legal and non-legal support services. FAS social workers, financial counsellors and specialist lawyers work collaboratively in an integrated model to assist people across New South Wales by telephone, teleconferencing, email and in person.

FAS has legal expertise in the areas of credit, debt, and consumer law, family law property matters, company law, tax law and immigration law. Our specialist, cross-jurisdictional, and integrated approach provides holistic legal and non-legal support to our clients, increasing their safety and wellbeing and leading to financial independence and empowerment.

FAS also coordinates the Economic Abuse Reference Group (EARG), a network of Australian community organisations which influences government and industry responses to the financial impact of domestic and family violence. Our members include domestic and family violence services, community legal services and financial counselling services.

The Community Engagement Worker within FAS will implement a community engagement strategy to build relationships between FAS and key stakeholders, particularly organisations working with First Nations communities, culturally and linguistically diverse communities and regional, rural and remote communities.

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ACN: 31 001 442 039

This role will promote FAS as a specialist statewide service, develop community engagement approaches with key stakeholders, establish pathways for cross referrals, design and deliver community education and resources and provide administrative support as needed. The Community Engagement Worker will implement a sustainable community engagement structure that FAS staff can continue to deliver beyond the funding for this role.

3. Position Responsibilities

- Implement a community engagement strategy to promote FAS to key stakeholders, particularly organisations working with First Nations communities, culturally and linguistically diverse communities and regional, rural and remote communities.
- Collect and analyse data to inform and monitor stakeholder engagement for reporting, evaluations and needs analysis.
- Collaborate with RLC's First Nations Engagement Worker to engage with First Nations communities and organisations.
- Build and maintain relationships with key stakeholders to co-design community engagement approaches that suit the needs of their community, within each organisation's capacity, capability and budget.
- Design and deliver culturally appropriate community education and resources to key stakeholders, drawing upon expertise in RLC and FAS as appropriate.
- Coordinate FAS staff to support engagement work and share knowledge about the unique needs of each community so FAS staff can tailor their outreach and capability building activities appropriately.
- Organise travel and other administration required for in person engagement.
- Provide administrative support to FAS and the Economic Abuse Reference Group, as needed.
- Contribute to Redfern Legal Centre through attendance at staff meetings, contribution to board and funding reports, assistance with intake including intake supervision shifts, and contribution to the effective implementation of our Reconciliation Action Plan.

4. Knowledge, skills and experience

Essential

1. Tertiary qualifications or significant practical experience in community development or other relevant discipline.
2. Minimum two years' experience in a similar role.
3. Motivated and organised with the ability to manage multiple partnerships and competing priorities.
4. Strong interpersonal skills and demonstrated ability to develop and strengthen new stakeholder relationships.
5. Excellent written and oral communication skills, including the ability to communicate complex information in a practical, accurate and accessible way.
6. Experience working with First Nations clients and/or culturally and linguistically diverse communities, and a commitment to culturally safe practice.
7. New South Wales Driver's Licence and willingness to travel within NSW.

Desirable

1. Experience working in a community service focussed on family and domestic violence issues.
2. Demonstrated ability to work co-operatively in a multidisciplinary team.
3. Experience conducting community education.

5. Conditions

Salary and benefits: \$75,738.56 - \$102,741.85 (pro rata for part time) depending on qualifications and experience.

Superannuation and annual leave loading are paid in addition to the salary and generous salary packaging options are available.

Redfern Legal Centre is a flexible workplace. We offer a 35-hour working week, time in lieu options, a paid end of year closure of two weeks (including public holidays) on top of four weeks annual leave and generous parental leave, study leave and cultural leave entitlements. We offer professional development, organisation wide training and individual staff training budgets.

How to Apply

Please apply via the link in the job advertisement, ensuring that all documents are provided or consolidated into one document.

Your application should be no more than six pages long, and must include:

- a cover letter,
- your resume; and
- must include a statement addressing the Knowledge, skills and experience criteria in the position description.

The closing date for applications is 9am Monday 17 November 2025

Redfern Legal Centre is a diverse and inclusive workplace. We strongly encourage applications from First Nations applicants, people from diverse cultural backgrounds and people with disability.

Enquiries should be directed to Catherine Hewett, COO, on catherine@rlc.org.au.