In 2023-24

community legal services delivered over



legal and non-legal Services

to people across
Australia.

Community legal services provided lots of different kinds of legal services, including...



Community Legal Centres Australia collects data from community legal services across the sector.

This data is used for reporting to funding bodies, as well as advocacy and organisational planning.

The numbers shown here are drawn from data provided by 133* of the 165 services in CLCs Australia's membership network.



218 000 Referrals



202 000 Legal advices



143 000 Information services



46 000 Legal tasks



36 000 Duty lawyer services



9 000 Court/tribunal representations

*Data is from community legal centres and Family Violence Prevention Legal Services using CLASS or ActionStep as their principal data collection tool. They also delivered around

38 000

non-legal services, like counselling and social work. Community legal services helped over

L92 UUU people in communities across Australia in 2023–24



The vast majority of clients were experiencing financial hardship.



123 000 women



66 000 people experiencing domestic or family violence



48 000 people with a disability or mental illness



34 000 people experiencing or at risk of homelessness



29 000 people from culturally and linguistically diverse communities



 $25\,\,000$ people from rural and remote communities



25 000 older people



20 000 young people (under 25)



19 000 Aboriginal and Torres Strait Islander people

Community legal services helped people with different kinds of problems...

civil law 271 000

family law 138 000

criminal law 35 000

Domestic violence protection orders
Housing
Immigration law
Credit and debt

Employment

Wills and estates

Parenting arrangements

Domestic and family violence

Family law property

Traffic and vehicle offences
Theft and related offences
Motor vehicle property damage