



POSITION DESCRIPTION: Legal Director, Q+Law

Classification	Level 8 of the Social, Community, Home Care and Disability Services (SCHADS) Industry Award.		
Hours of work	Full-time (38 hours per week)		
	FLS aims to be a flexible employer and as such hours of work are negotiable.		
Duration	Fixed term until 31 October 2026		
Location	This position is based at our Victorian Pride Centre (St Kilda) and Fitzroy offices. The role may involve travel to other offices and offsite as required. Some work from home flexibility is also available.		
Reports to	CEO		
Direct Report/s	 Direct reports may change from time to time. Currently they include: Senior Lawyer Administration and Client Services Officer 		
	Community Engagement and Legal Education Officer		
	Indirect reports:		
	Community Lawyer		
	The team will include a further resource to complement the skills, experience and interest of the successful candidate, such as a further lawyer, or advocacy lead.		
About us	Fitzroy Legal Service (FLS) is dedicated to assisting the most marginalised members of the community with legal information, education and advice and representation, as well as championing law reform and conducting public interest litigation.		
	Fitzroy Legal Service provides legal services for communities who are disproportionately impacted by law and policy, and those who face systemic barriers to accessing justice. We provide various multidisciplinary outreach programs reaching communities of colour, people at risk of or experiencing homelessness, LGBTIQA+SB communities, victim-survivors or family violence and people who use drugs.		
	Our vision: A fairer Victorian community, where the legal and social systems		

This job description outlines the current duties and responsibilities of the position. These will be reviewed on a regular basis with the position holder and are subject to change according to the needs and priorities of FLS.

support equality and justice for all.

Q+Law is a community-led, state-wide legal service for LGBTIQA+SB Victorians, established in 2023 by Fitzroy Legal Service in partnership with Queerspace.

Q+Law conducts casework on specialist LGBTIQA+SB legal issues and provides a safe and inclusive entry point to the legal assistance sector for LGBTIQA+SB community members.

Q+Law also provides advocacy, law reform, community education and legal assistance sector capacity-building to empower and advance the rights of LGBTIQA+SB communities.

Position Objective The objectives of this position are to:

- ☐ Provide strategic leadership for Q+Law, ensuring its strategy, policy, and service delivery respond effectively to the needs of LGBTIQA+SB communities, and fostering an inclusive and respectful team culture
- ☐ Ensure high-quality, safe, inclusive and client-centred legal services through effective management, supervision, and support of Q+Law staff ☐ Strengthen Q+Law's impact through the development and maintenance of
- strategic partnerships and the delivery of targeted advocacy that advances systemic change
- ☐ Contribute to the leadership and strategic direction of FLS as a member of FLS's Senior Leadership Team, supporting whole-of-organisational initiatives and the implementation of FLS's Strategic Plan

KEY DUTIES AND RESPONSIBILITIES

Service Leadership and	Establish and support community governance structures that ensure
Governance	Q+Law is community-led
	Ensure Q+Law is a safe and inclusive service for all LGBTIQA+SB
	community members, including in particular trans, gender diverse,
	intersex, bisexual, deaf and disabled, HIV-positive and culturally and
	racially marginalised community members
	In collaboration with the CEO, Board, and Q+Law community
	governance group, and in consultation with the Q+Law team, set the
	strategic direction, objectives and outcome measures for Q+Law
	Develop, foster and contribute to a Q+Law culture that is inclusive
	(including trans-inclusive), anti-racist, culturally safe, respectful and
	collaborative
	Build a positive public profile for Q+Law as a trusted and leading voice
	on LGBTIQA+SB legal issues and safe and inclusive legal service delivery
	for LGBTIQA+SB people
	Develop and maintain strategic relationships and partnerships with
	relevant stakeholders and represent Q+Law in strategic activities
	Identify and pursue opportunities for financial sustainability and
	growth and develop and support grant and tender applications
	In collaboration with the CEO, develop budgets and monitor
	expenditure for Q+Law
	Monitor, evaluate and review performance of Q+Law to ensure
	alignment with strategic direction, achievement of objectives and
	compliance with funding and other obligations
	Ensure successful completion of reporting and acquittals for funding
	bodies relating to Q+Law
	Ensure accurate collection of client and service delivery data to support
	reporting and evaluation activities
Team and Staff	Manage the Q+Law team, including by undertaking team planning and
Management	facilitating regular team and other meetings
	Manage, supervise and support direct reports, including through
	regular supervision meetings and management of workloads
	Ensure the safety and wellbeing of Q+Law staff, including by
	establishing and implementing frameworks for supervision, debriefing
	and vicarious trauma relief that are responsive to the particular needs
	of staff working in identified roles
	Support development of direct reports, including by facilitating
	achievement of their performance and development goals
	Undertake recruitment and performance management of direct
	reports as required
	Facilitate cross-team connections and collaboration between staff in
	Q+Law and other teams across FLS
Legal Practice Oversight	Fulfil the role and responsibilities of Principal Lawyer and Responsible
	Person for Q+Law
	Oversee all aspects of Q+Law legal service delivery , including intake
	and provision of information, referrals, advice, casework and strategic

	litigation Ensure Q+Law legal services are high-quality, culturally safe, trauma- informed and client-centred, and are delivered in accordance with FLS policies and comply with all applicable legal, ethical, and risk management requirements
	Develop and implement Q+Law-specific systems, policies and procedures to ensure Q+ services respond to the specific needs of LGBTIQA+SB community members, including that they are safe and inclusive for all LGBTIQA+SB community members, including those who continue to experience particular oppression, such as the trans and gender diverse, bisexual, intersex and HIV-positive community members
	Develop and implement service and eligibility guidelines to ensure Q+Law services are aligned with strategic direction and responsive to community need
	Ensure advocacy, law reform and community legal education materials are checked for legal accuracy and risk prior to distribution or publication
Advocacy and Law Reform	Oversee or deliver (depending on expertise and interest) Q+Law's systemic advocacy and law reform activities, including by identifying systemic issues affecting LGBTIQA+SB communities and planning and executing advocacy campaigns and responding to policy and legislative reform processes.
Community Engagement and Legal Education	Oversee Q+Law's community and professional legal education activities to enhance community understanding of LGBTIQA+SB rights, and safe and inclusive service delivery by the community legal sector.
	Oversee Q+Law's community engagement activities , including by supporting Q+Law's community engagement officer to develop and implement strategies for community engagement, develop relationships of trust with community groups, foster stakeholder and supporter engagement, through digital and other engagement and facilitate events.
Stakeholder Engagement and Partnership Development	Identify, establish and enhance partnerships with aligned service providers and stakeholders in the legal and/or LGBTIQA+SB sectors, including building are been support from private legal firms
Development	including building pro bono support from private legal firms Engage with the community legal sector to strengthen referral pathways for LGBTIQA+SB community members
	Support the CEO to engage with government partners , including the Attorney-General, the Department of Justice & Community Safety, the Minister for Equality and the Commissioner for LGBTIQA+SB Victorians
Organisational Leadership	As a member of FLS's Senior Leadership Team, provide leadership to the organisation, including by contributing to setting FLS's strategic direction and ensuring successful implementation of the Strategic Plan
	As a member of FLS's Management Team, contribute to the smooth effective and consistent management of the organisation , including by ensuring appropriate information sharing to and from other FLS teams
	Support a whole of organisation focus on LGBTIQA+SB rights and LGBTIQA+SB-safe and inclusive service delivery

	Develop and contribute to a positive organisational culture that promotes safety, wellbeing, diversity, inclusion, anti-racism, respect,
	collaboration and a team approach
	Support reporting obligations to the FLS Board, through the CEO
	Deputise for, and act in the role of, CEO, as required
General Responsibilities	Support the achievement of FLS's vision, purpose and strategy,
	adhering to organisational policies, procedures and expected
	behaviours;
	Attend staff and planning meetings, and engage in supervision and
	performance review processes;
	Assist in the induction, training and supervision of volunteers if
	applicable;
	Participate in professional development as applicable;
	Participate in fundraising and other events as required; and
	Perform other duties as directed and necessary to the proper
	performance of the role.

SELECTION CRITERIA

Qualifications and experience	☐ LGBTIQA+SB community member
	☐ Australian Legal Practitioner eligible to hold a Principal
	Practising Certificate
	$\hfill \Box$ At least five years' PAE in one or more of the following areas of
	law:
	 Public and administrative law
	 Discrimination/human rights law
	o Family law
	Civil community law
Essential knowledge, skills and	Demonstrated commitment to LGBTIQA+SB liberation, anti-
attributes	racism, social justice and the vision, purpose and values of FLS
	Demonstrated commitment to advancing the rights of
	all LGBTIQA+SB community members, including those
	who continue to experience particular disadvantage and
	oppression, such as trans, gender diverse, bisexual,
	intersex, disabled, HIV-positive and culturally and
	racially marginalised community members
	Demonstrated understanding of gender, sexuality and
	intersectionality, and an awareness of the legal and
	social issues commonly experienced by LGBTIQA+SB
	community members
	Demonstrated ability to effectively manage a legal
	practice and ensure compliance with legal professional
	obligations, risk management processes and other
	obligations
	Demonstrated ability to lead and manage a team,
	including the ability to set direction, develop and foster an inclusive and respectful team culture, supervise staff,
	manage workloads, support staff wellbeing and facilitate
	professional development
	☐ High-level stakeholder engagement and partnership
	development skills, including the ability to build trusted
	relationships with community members, government
	representatives, legal and LGBTIQA+SB sector allies
	☐ High-level communications skills, including the ability to
	advocate publicly, contribute to thought leadership, and
	enhance the public profile of a service or organisation
	☐ Strong organisational, financial and operational
	management skills, including the ability to develop and
	manage budgets, oversee grant/tender applications, and
	ensure compliance funding requirements
	☐ High-level emotional intelligence and interpersonal and
	relationship-building skills, including the ability to
	communicate sensitively, influence outcomes, build
	mutually beneficial relationships and work through
	conflict

	A proactive and adaptable working style with a demonstrated ability to compromise and work flexibly and collaboratively as a team player at all levels of an organisation
Desirable knowledge, skills and attributes	Experience in law reform, advocacy and systemic change initiatives, including identifying issues, developing campaigns or submissions, and representing community interests in the media and/or legislative and policy forums
	Experience working in the legal assistance and/or community legal sector Previous experience as a Principal Solicitor