

In
2021–22

Community legal centres
delivered over

648 000
legal and non-legal **services**

Community legal centres
helped more than

180 000
people in
communities
across Australia,

about 74% of whom were experiencing
financial disadvantage



110 104 women



75 975 people with low income, no income
or negative income



60 713 people experiencing domestic or
family violence



53 923 people experiencing or at risk of
homelessness



44 753 people with a disability



25 401 people from culturally and
linguistically diverse communities



23 708 people from rural and remote
communities



21 311 older people



20 008 young people (under 25)



16 498 Aboriginal and Torres Strait Islander
people

People seek help with all
kinds of problems, mostly
family law and civil law,
with some criminal law.

**CLCs delivered
more than**

304 000 civil law
services for problems including

Domestic violence protection orders
Housing
Immigration
Credit and debt
Employment
Wills and estates

143 000 family law
services for problems including

Parenting arrangements
Domestic and family violence
Family law property

36 000 criminal law
services for problems including traffic
and vehicle offences, motor vehicle
property damage and theft.

Community legal centres provide lots of different kinds of legal service, and some non-legal services, such as counselling and education services.

Of the more than

648 000

services provided, some of the common types were

	Referrals	215 782
	Legal advice	205 061
	Information services	101 966
	Legal tasks	43 414
	Duty lawyer	29 302
	Court/tribunal	8483
	Dispute resolution	777

Community legal centres do more than provide legal services. They educate people about their legal rights and advocate for systemic change and law reform.



CLASS

The numbers shown here are an aggregate of data collected from 135 community legal centres that use a system called CLASS. ➡

How do we ensure the accuracy of these numbers? Continued emphasis on improving data quality is a major concern of CLCs Australia's dedicated data team. CLCs Australia recognises the importance of quality data for accurate planning and needs analysis, and to show how much community legal centres help people and communities.