

In 2021-22

Community legal centres delivered over

648 000 services

legal and non-legal (plus information and referrals)

Community legal centres helped more than **180 000** people in communities across Australia, about 74% of whom were experiencing financial disadvantage



People seek help with all kinds of problems, mostly family law and civil law, with some criminal law.

CLCs delivered more than

304 000 civil law services for problems including

- Domestic violence protection orders
- Housing
- Immigration
- Credit and debt
- Employment

143 000 family law services for problems including

- Parenting arrangements
- Domestic and family violence
- Family law property

36 000 criminal law services for problems including traffic and vehicle offences, motor vehicle property damage and theft.

- 110 104** women
- 75 975** people with low income, no income or negative income
- 60 7113** people experiencing domestic or family violence
- 53 923** people experiencing or at risk of homelessness
- 44 753** people with a disability
- 25 401** people from culturally and linguistically diverse communities
- 23 708** people from rural and remote communities
- 21 311** older people
- 20 008** young people (under 25)
- 16 498** Aboriginal and Torres Strait Islander people

Community legal centres provide lots of different kinds of legal services, and some non-legal services, such as counselling and social work.

Of the more than **648 000**

services provided, some of the common types were

Referrals	215 782
Legal advice	205 061
Information services	101 966
Legal tasks	434 141
Duty lawyer	29 302
Court/tribunal	8483
Dispute resolution	777

Community legal centres do more than provide legal services. They educate people about their legal rights and advocate for systemic change and law reform.



The numbers shown here are an aggregate of data collected from 135 community legal centres that use a system called CLASS.

How do we ensure the accuracy of these numbers? Continued emphasis on improving data quality is a major concern of CLCs Australia's dedicated data team. CLCs Australia recognises the importance of quality data for accurate planning and needs analysis, and to show how much community legal centres help people and communities.