

Position of Financial Counsellor

The organisation

Financial Rights Legal Centre (Financial Rights) is a community based legal centre in Surry Hills specialising in helping consumers of financial services, particularly credit, banking, insurance and debt.

The role

We are seeking to employ an enthusiastic Financial Counsellor for a full time 12 month contract with potential to renew subject to funding. Part time options will be considered. Experience essential. Commitment to consumer rights essential. The position involves providing information, financial counselling advice and referrals via the centres intake channels. The channels include, the National Debt hotline, the National Debt Website chat, Mob Strong Debt Help, the Caseworker line and an intake channel for individuals in custody. The role also includes providing advocacy for clients via task assistance or ongoing casework. Please see the [job description](#) for further details on the role.

What's in it for you?

Our legal centre is a known and trusted voice for consumers in the financial services space. We are doing important frontline work advising consumers from across Australia about their financial rights and helping shape new laws to protect consumers and to enhance their future financial wellbeing. You will be an important part of this process and can help change many consumer lives for the better.

The Centre offers a pleasant working environment along with a small, friendly and passionate team. We know diversity makes a positive difference, and we encourage people from Aboriginal and/or Torres Strait Islander and other diverse backgrounds to apply.

Rewards and Benefits

- Join a highly engaged team
- Salary \$77,584-\$85,299 plus 10.5% superannuation + Salary Sacrifice (up to \$15,900 for tax free benefits)
- 4 weeks annual leave plus 7 days additional gifted leave
- Flexible working; Work life balance is important to us; 7 hour work days and a hybrid working model
- We offer a place where you know you are contributing to an organisation committed to helping others. We are passionate about #Socialjustice
- Employee Assistance Program, a free and confidential counselling service

The successful applicant will:

- Hold or be eligible to hold accreditation as a financial counsellor with the Financial Counselling Association of NSW (FCAN)

- Experience providing financial counselling services
- Demonstrated ability to provide non-judgemental, quality service delivery to disadvantaged clients
- Have a passion for social justice, systemic, aptitude for advocacy and awareness of the social context of clients
- Excellent oral and written communication skills
- Comply with NSW current public health orders and requirements with COVID vaccination

How to apply

Please send your resume and a covering letter which outlines your suitability to the role to:
jobs@financialrights.org.au

If you have any questions, please call 02 9212 4216 or email jobs@financialrights.org.au

Applications close: No Deadline - please apply as soon as possible

Website link: <https://financialrights.org.au/position-of-financial-counsellor/>