# National Community Legal Centres Data Snapshot 2019-20

This national data snapshot provides an overview of the work of community legal centres from 1 July 2019 to 30 June 2020. There were 171 community legal centres across Australia in 2019-20. This snapshot is based on the data from 142 of those Centres extracted from Community Legal Assistance Services System (CLASS). It does not tell a complete story of the impact of COVID-19 on the community legal sector and is provided as comparative data.







| PEOP     | The breakd<br>centres wa | down of people helped by s:                                   |
|----------|--------------------------|---|
|          | 60.2%                    | women   |
| ****     | 34.3%                    | experiencing domestic or family violence                      |
|          | 22.5%                    | people with disability  |
|          | 18.4%                    | people from culturally and linguistically diverse communities |
|          | 11.9%                    | people in rural, regional and remote areas                    |
| <b>"</b> | 10.7%                    | children and young people<br>under 25 years old               |
|          | 9.9%                     | older people (65 years of age and over)                       |
| \$       | 9.6%                     | people who reported no income at all                          |
| 0000     | 7.00/                    | Aboriginal and/or Torres                                      |

**/.8**%

Strait Islander people

people experiencing

homelessness

### **SERVICES**

## **Centres provided over**

261 099



referrals

125 892

702 234



information services

services nationally

204 093



legal advices

36 442



legal tasks

26 647



13 628



court and tribunal representations

duty lawyer services

37 204



dispute resolution and other representation

6 615



community legal education activities

## **TOP 5 SERVICES NATIONALLY**

0

2

3

4

6

Parenting arrangements

Housing

Domestic violence protection orders

Credit and debt

Other civil law problem type

#### **FAMILY LAW**

**41.3%** Parenting arrangements

20.0% Family law property

**16.5%** Domestic and family violence

13.2% Divorce de-facto separations and/or annulment

5.3% Other family law problem

type

#### **CIVIL LAW**

**18.1%** Housing

17.1% Domestic violence protection orders

orders

14.8% Credit and debt

14.7% Other civil law problem type

**5.4%** Immigration law

**Criminal Law** 

**Traffic & Regulatory Offences** 

39.9%



We acknowledge the traditional owners of the lands across Australia and particularly the Gadigal people of the Eora Nation, the traditional owners of the land on which our office is situated. We pay deep respect to Elders past, present and emerging.