

Data Snapshot 2020-21

the national impact of community legal centres in Australia

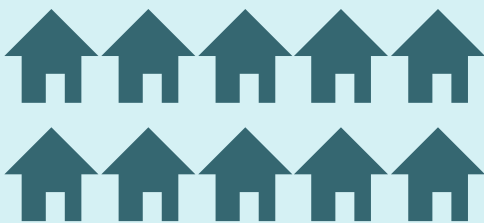
Community Legal Centres Australia produces a national data snapshot each year. It provides an overview of community legal centre work from 1 July to 30 June. There were around 170 community legal centres across Australia in 2020-21. This snapshot is based on the data from 142 of those Centres extracted from the Community Legal Assistance Services System (CLASS), a case management and reporting database.

It begins to tell the story of the impact of COVID-19 on community legal sector support of people and communities.

PROFILE

This data reflects the work of

142



community legal centres

PEOPLE WE HELPED



Community legal centres helped

183 710

people in 2020-21

PEOPLE

The breakdown of people helped by community legal centres was



59.3%

women



32.5%

people experiencing domestic or family violence



23.3%

people with disability



14.6%

people from culturally and linguistically diverse communities



12.2%

people in rural, regional and remote areas



10.6%

children and young people under 25 years old



10.0%

older people (65 years of age and over)



8.0%

people who reported no income at all



7.7%

Aboriginal and/or Torres Strait Islander people



6.2%

people experiencing homelessness



SERVICES

Centres provided over

605 505

services nationally



116 047

referrals



156 343

information services



205 126

legal advices



40 196

legal tasks



29 782

duty lawyer services



6983

court and tribunal representations



13 382

dispute resolution and other representation



11 703

community legal education activities



TOP 5 SERVICES NATIONALLY

1

Parenting arrangements

2

Domestic violence protection orders*

3

Housing

4

Credit and debt

5

Domestic/family violence*

*These categories are likely to be underreported due to difficulty in accessing legal services during COVID-19.

Please note: 'Other civil law problem type' as a category has been removed as it is not specific enough to compare with other categories.

FAMILY LAW

- 33.7% Parenting arrangements
- 21.9% Domestic and family violence
- 20.0% Family law property
- 12.8% Divorce, de facto separations and annulment
- 8.1% Other family law problem type

CIVIL LAW

- 17.7% Domestic violence protection orders
- 17.2% Other civil law problem type
- 13.2% Housing
- 8.4% Credit and debt
- 6.3% Consumer

Criminal law

Traffic and vehicle regulatory offences

43.3%



Community Legal Centres
Australia

We acknowledge the traditional owners of the lands across Australia and particularly the Gadigal people of the Eora Nation, the traditional owners of the land on which our office is situated. We pay deep respect to Elders past, present and emerging.