

# NATIONAL COMMUNITY LEGAL CENTRES DATA SNAPSHOT 2018/19

## National Community Legal Sector Data

The National Association of Community Legal Centres (NACLC) is the peak body for community legal centres (CLCs) in Australia. CLCs are independent, non-profit, community-based organisations that provide free and accessible legal and related services to everyday people, including people experiencing discrimination and disadvantage across Australia.

This national data snapshot provides an overview of the work of CLCs from 1 July 2018 to 30 June 2019. There were 179 Centres across Australia in 2018/19. This snapshot is based on the data from 144 CLCs who use the Community Legal Assistance Services System (CLASS).

### PROFILE

This data reflects the work of

# 144



Community Legal Centres

### PEOPLE WE HELPED



Community Legal Centres helped

# 199,365

people in 2018/19

This data is for CLCs only and does not include data from the Aboriginal and Torres Strait Islander Legal Services or Family Violence Prevention Legal Services who are CLASS users.

### PEOPLE

The breakdown of people helped by centres was:



## 58.3%

women



## 34.5%

experiencing family violence



## 21.7%

people with disability



## 14.7%

people from culturally and linguistically diverse communities



## 11.2%

people in rural, regional and remote areas



## 10.8%

children and young people aged 25 years and under



## 9.4%

older people aged 65 years and over



## 7.3%

Aboriginal and/or Torres Strait Islander people



## 6.5%

experiencing homelessness

We acknowledge the traditional owners of the lands across Australia and particularly the Gadigal people of the Eora Nation, traditional owners of the land on which our office is situated. We pay deep respect to Elders past, present and emerging.

National Association of Community Legal Centres ABN 67 757 001 303 ACN 163 101 737, PO Box A2245 Sydney South, NSW, 1235, Tel (02) 9264 9595 Fax (02) 9264 9594 email [info@clcs.org.au](mailto:info@clcs.org.au) web [www.clcs.org.au](http://www.clcs.org.au) Twitter [www.twitter.com/CLCsAustralia](https://twitter.com/CLCsAustralia) Facebook [www.facebook.com/CLCsAustralia](https://www.facebook.com/CLCsAustralia)

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### SERVICES\*

Centres provided over

689,655



services in total nationally

243,159



referrals

118,340



information services

207,116



legal advices

37,113



legal tasks

31,632



duty lawyer services

13,958



court and tribunal representations

25,313



dispute resolution and other representation

7,339



community legal education activities

## TOP 5

Top 5 services nationally:



Parenting arrangements



Housing



Credit and debt



Domestic violence protection orders



Other civil law problems